



Money when it matters most

Insurance in your super
for Select members

Effective 3 September 2022

With insurance through your super you can protect your income and prepare for the future.

We use our size and scale to provide the best possible insurance cover for members. Over the past 10 years, we've paid over \$3.97 billion across more than 62,300 claims* to help members and their families.

You can have peace of mind knowing we've got you covered when you need it most.

* Claims figures as at 30 June 2022.



Access your account on the go

Check your insurance details on the go with the AustralianSuper mobile app.

Get the app in three easy steps:

1

Set up your online account
- you'll need to visit
australiansuper.com/register

2

Download the mobile app
- you'll need to visit the
App Store or Google Play
to do this.

3

Log in - you can log in with the
same username and password
as your online account.

What's in this guide

You'll find the things you need to know to help you make decisions about your insurance.

About this guide

Please read this guide carefully because it contains key details about your insurance cover with AustralianSuper. It's important that you understand the terms and conditions you need to satisfy before you apply for, or change, your Death, Total & Permanent Disablement or Income Protection insurance cover.

The included information doesn't take into account your personal objectives, financial situation or specific needs and is a summary of the main features of the insurance policy terms. If there are any differences between the information in this guide and the terms of the policy, the policy will apply. Your eligibility to claim for benefits will be determined by the Insurer in line with our insurance policy terms and conditions. You can request a copy of the insurance policy documents from AustralianSuper for full policy terms and conditions.

Stay up to date with your insurance

We review our insurance yearly to ensure that the cover provided to members is sustainable and affordable now and in the future.

As part of this review the cost of your insurance cover may change (increase or decrease), and there could also be changes to our terms and conditions.

If the cost of your cover increases, or if we make any changes to the terms and conditions that negatively impact your cover, we'll let you know.

To stay up to date with your insurance cover and related policies you can download the most recent version of this guide, available at australiansuper.com/select

It's important that you also refer to the *AustralianSuper Select* booklet for your employer. It provides the specific details of the basic insurance cover your employer arranges for you, who pays for cover, and the cost of cover. Download your booklet at australiansuper.com/select

How to use this guide



Are you a new member?

You may be provided with a basic level of cover when you join. Find out about the basic cover we offer on page 6.



Have your circumstances changed?

Go to page 20 to find out how to change your cover to suit your needs.



Have you been ill or injured?

If you're seriously ill or injured, you'll get a case manager who will look after your claim from start to finish. Find out more on page 28.

Why you need cover

Help build a secure future for you and your family. Having the right death and disability insurance cover can give you peace of mind that you'll have an income when you need it.

Money when it matters

Most people need insurance and being able to provide a future income is their biggest asset. So just like your car or home, you should protect it.

If you were injured or ill and couldn't work, would you be able to pay your bills? How long could you manage without an income?

Very few of us could say that we don't need any cover at all – and most of us need more cover than we think.

Cover outside of work

Workers compensation payments vary from state to state. They can help when injuries and illnesses arise from the workplace but accidents can happen at any time.

When you have cover with AustralianSuper you're covered 24 hours a day, seven days a week, not just when you're at work. For more information about cover when you're on extended leave or overseas see page 24.

Accessing the benefits of insurance

Caroline knew she'd be unable to work after planned surgery. Learn how she accessed her Income Protection australiansuper.com/caroline

Do you need cover and how much?

When making this decision think about now and the future:

- › the day-to-day expenses that your income covers (such as bills, food, transport)
- › all your debts – mortgages, credit cards, personal loans
- › how much income you and your family need to live comfortably
- › the future costs of care and education for your children or anyone you support financially.

Our insurance calculator can help you work out how much cover you may need and what it might cost. Visit australiansuper.com/InsuranceCalculator



Why AustralianSuper?

We've built our insurance for everyday Australians

We recognise how important it is to have insurance and we use the benefits of scale to offer cover to members.

- › Together with our Insurer, we work hard to keep our cover sustainable and affordable.
- › We run only to benefit members, so you only pay for what it costs to provide your insurance.
- › Your insurance costs (also called premiums) are deducted from your super account each month, not your take-home pay. So payments are hassle free.
- › We make claiming as easy as possible, with a dedicated claims manager to support you through the whole process.
- › Our personalised rehabilitation services will help get you back to work and doing the things you love as soon as possible.



Cover you get
when you join



Basic cover

As an AustralianSuper Select member, your employer arranges the basic insurance cover that is provided with your super account. This cover provides a basic level of protection if you die or become ill or injured (age limits and other conditions apply).

The types of cover available are:

- › Income Protection
- › Total & Permanent Disablement (TPD) cover
- › Death cover

Your employer works with us and the Insurer to set up:

- › the type of cover you get when you join,
- › the design of your basic cover – salary based, fixed, or age-based (see page 8 for details),
- › your insurance category (including your category work rating),
- › the age your basic cover ends, and
- › who pays for your basic cover.

If your employer arranges basic Income Protection they will set up your:

- › Waiting period – 30, 60 or 90* days.
- › Benefit payment period – up to two years, up to five years or up to age 65. Benefits are paid monthly in arrears.

Any basic cover you receive may be limited cover (see page 14 for details).

The *AustralianSuper Select* booklet for your employer provides the specific details of the basic cover arranged for you by your employer. It also includes the insurance costs that you or your employer pay for.

Insurance costs include stamp duty charges and costs incurred by the Trustee for administering insurance arrangements.

Types of cover



Income Protection

Income Protection can provide monthly payments to help you get by if you become ill or injured (at work or outside of work) and can't work temporarily†.



Total & Permanent Disablement (TPD) cover

TPD cover can provide a lump sum payment if you become totally and permanently disabled and can no longer work†. It can help cover the costs of rehabilitation, debt repayments and the future cost of living.



Death cover

Death cover can help ease financial stress by paying a lump sum to your beneficiaries if you die†.

* A 90 day waiting period is only available if your employer has arranged this. See the *AustralianSuper Select* booklet for your employer at australiansuper.com/select

† Eligibility to claim for insurance benefits will be determined by the Insurer in line with our policy terms and conditions.

Terminal illness

If you have Death or TPD cover with us and you have a terminal medical condition, you may be eligible to receive a terminal illness benefit payment. A terminal illness benefit payment can help ease some of the financial stress if you're suffering from a terminal medical condition. You may also be able to access your super account balance (see page 33 for details).



Basic cover designs

Your employer works with us and the Insurer to set up the insurance design of your basic cover. Below are the design options available.

Basic cover designs	Cover types	
	Income Protection*	Death and TPD†
Fixed cover	The amount of cover you have stays the same unless you change it.	The amount of cover you have stays the same unless you change it.
Age-based cover	The level of cover you get is based on your age. This means the amount of cover you get and the cost of it changes as you get older. Age-based cover will start at age 25 (if you're eligible).	The level of cover you get is based on your age. This means the amount of cover you get and the cost of it changes as you get older. Age-based cover will start at age 25 (if you're eligible).
Percentage of your salary‡	Your monthly benefit is calculated by multiplying your salary by 75% or 85%.	Your cover is calculated by multiplying your salary by: <ul style="list-style-type: none"> › a pre-determined percentage, and › your future service (the number of complete years and months (or days)) until you turn 65 or 70 years old. A partial month is rounded up to the nearest whole month. Example: 15% x your salary x future service to age 65.
Multiple of your salary‡	n/a	Cover is calculated by multiplying your salary by a pre-determined multiple. Example: 3 x your salary.

* The benefit paid can be no more than 85% of your salary. Up to 75% is paid to you and up to 10% to your super.

† Any amount of fixed or multiple of salary TPD will reduce gradually from age 61 to zero at age 65.

If you're a Komatsu employee, your multiple of salary TPD won't reduce from age 61 to zero at age 65.

‡ Salary is generally your annual (before-tax) salary, excluding employer super contributions. For more information see pages 38–39.

How TPD cover changes from age 61

If you have TPD cover that's fixed or a multiple of salary, when you turn 61, your TPD cover will be reduced each year until you reach 65 when it reaches zero. Check the *AustralianSuper Select* booklet for your employer at australiansuper.com/select for more details.

Age	Percentage of TPD cover you had at 60§
60	100%
61	80%
62	60%
63	40%
64	20%
65	0%

§ The table above doesn't apply if you change your TPD cover after age 60. But the cover amount will still reduce in equal percentages each year so that it reaches zero by age 65.

When salary based cover changes automatically

If your basic cover design is salary based, your cover amount may increase or decrease as your salary changes (as advised by your employer).

Your basic cover can increase up to an automatic limit and you won't need to provide detailed health information, as long as you're at work and eligible for cover.

There are maximum limits that your cover can increase up to (automatic limit) that your employer has arranged. You'll find your automatic limit in the *AustralianSuper Select* booklet for your employer.

We'll write to you if your basic cover has reached the automatic limit. To increase your basic cover above the automatic limit in line with your salary, you'll need to provide detailed health information for the Insurer to consider.

Don't have basic Income Protection set up?

Your employer may not have set up basic Income Protection for you with AustralianSuper Select because:

- › of the terms of your employment, or
- › you may already have Income Protection provided under a separate insurance policy that your employer pays for.

Speak with your employer for more information.

When your cover starts

If you pay for your basic cover, it can only be provided automatically if you're 25 or older; and your super balance reaches \$6,000; and you've received an employer super contribution after your super balance first reaches \$6,000.

The cost of your cover will be deducted monthly from your super account. Your first payment will be deducted after we receive your first employer super contribution. It may be higher than your ongoing

monthly payments because it includes insurance costs from the date your cover started to the date of your first payment deduction (which may be for a period that's longer than a month).

We'll write to you to let you know your cover has started and the date it started.

Any basic cover your Select employer pays for will start once you've received an employer super contribution from them, regardless of your super balance*.

When will my cover start?

Basic cover you pay for

Cover is provided automatically if you're eligible. Once you're eligible, your basic cover will start on the latest of these dates:

- › the date you turn 25 (as long as you're receiving employer super contributions), or
- › the date your super balance first reaches \$6,000, or
- › the date you started working for your employer, or
- › the start date of the payment period that applies to your first employer super contribution (after your balance first reaches \$6,000).

This cover can't start any earlier than 120 days before we receive your first super contribution from your employer (after your balance first reaches \$6,000).

Basic cover your employer pays for

Cover is provided automatically once your employer makes an employer super contribution. This means it will start on the latest of these dates:

- › the date the AustralianSuper Select arrangement started for your employer, or
- › the date you started working for your employer, or
- › the start date of the payment period that applies to your first employer super contribution.

This cover can't start any earlier than 120 days before we receive your first super contribution from your employer. If your basic cover is age-based, it can only start once you turn 25 (if you're eligible).

Applying to start your basic cover earlier

If you're a new member and you apply to start your basic cover earlier without underwriting (see page 11), your cover will start (regardless of your age or account balance) on the latest of these dates:

- › the date the AustralianSuper Select arrangement started for your employer,
- › the date your application is accepted by the Insurer, or
- › the date you started working for your employer, or
- › the start date of the payment period that applies to your first employer super contribution.

This cover can't start any earlier than 120 days before we receive your first super contribution from your employer. If your basic cover is age-based, it can only start once you turn 25 (if you're eligible).

Applying for cover anytime

If you've applied for fixed or extra (fixed) cover, and your application is accepted by the Insurer, this cover will start (regardless of your age or account balance) on the latest of these dates:

- › the date your application is accepted by the Insurer, or
- › the date you started working for your employer, or
- › the start date of the payment period that applies to your first employer super contribution.

Fixed or extra (fixed) cover can't start any earlier than 120 days before we receive your first super contribution from your employer.

If you've applied for extra (fixed) Death and/or TPD cover, basic cover for that cover type will also start. If your basic cover is age-based, it can only start once you turn 25 (if you're eligible).

Example 1

- › James works for a Select employer and his employer pays for all of his basic cover.
- › His employer's Select arrangement started on 1 February 2022.
- › He started working for his employer on 7 April 2022.
- › His first employer contribution is received on 4 May 2022 for the period 7 April 2022 – 30 April 2022.

Event	Date
Started job with current employer	7 Apr 2022
Beginning of the period of first employer contribution	7 Apr 2022
120 days before we received first employer contribution	4 Jan 2022
Employer's Select arrangement started	1 Feb 2022

James' basic cover starts on the latest date of the above events on 7 April 2022.

Example 2

- › Sarah is 27 and works for a Select employer who pays for her basic Income Protection. She pays for her basic Death and TPD cover.
- › She started working for her employer on 7 April 2022.
- › Her super balance reaches \$6,000 on 4 June 2022.
- › Her employer's Select arrangement started on 1 May 2022.
- › Her first employer contribution after reaching a balance of \$6,000 is received on 9 June 2022 for the period 1 May 2022 – 31 May 2022.

Event	Date
Started job with current employer	7 Apr 2022
Beginning of the period of first employer contribution after balance reaches \$6,000	1 May 2022
120 days before we received first employer contribution	9 Feb 2022
Employer's Select arrangement started	1 May 2022
Date super balance reached \$6,000	4 June 2022

Sarah's basic Income Protection starts on 1 May 2022 and her basic Death and TPD cover starts on 4 June 2022.

* If your basic cover is age-based, it can only start once you turn 25 (if you're eligible).



Start your basic cover earlier

As a new member, you can apply to start your basic cover* before your super balance reaches \$6,000 without providing detailed health information for the Insurer to consider.

How do I apply?

You'll need to apply within 120 days of the date on your welcome letter. Apply by completing the *Start your basic cover* form you receive with your welcome letter.

Important information

- › If you don't want to hold all cover types, you can cancel the cover type(s) you don't want. Any cover you cancel won't start.
- › Check if your employer pays for your basic cover before you cancel your cover.

If you don't apply for this offer within 120 days of the date on your welcome letter, or you're not eligible for this offer, your basic cover may start automatically in the future. For more information about when basic cover starts see page 9.

You can apply for higher amounts of cover or cancel your cover anytime. For more information see page 20.



You'll be eligible to start your basic cover earlier, as long as you apply before your insurance cover starts, and you have never:

- › opted out of, reduced or cancelled your cover
- › applied to increase your cover
- › applied to transfer cover from another super fund or insurer
- › applied to change your Income Protection waiting period and/or benefit payment period, or
- › made a Life Event application.

If you've already made (or applied to make) any of these changes you won't be eligible. This includes declined or withdrawn applications.

If the basic cover your employer pays for has started, as long as you meet all the other eligibility criteria, you can still apply to start any of the basic cover you pay for earlier.



* For more information about when cover starts see page 9 and for your insurance costs (that you or your employer pay for) see the *AustralianSuper Select* booklet for your employer.

Work ratings

What is a work rating?

A work rating classifies the usual activities of your job into one of three ratings: Blue Collar, White Collar or Professional. Your work rating is one of the factors that determines how much you pay for your insurance cover.

Insurance cover with a Blue Collar work rating is the most expensive.

You have two different work ratings

As an AustralianSuper Select member, you have both an **individual** work rating and a **category** work rating. These work ratings are used to calculate the cost of your cover.

Individual work rating

Your individual work rating is Blue Collar unless you're eligible to change to White Collar or Professional and your application is approved by the Insurer.

Our default work rating is Blue Collar because all Australians are welcome to join AustralianSuper and our membership demographic is wide.

Category work rating

Your category work rating[†] is unique to your Select employer and only applies while you're their employee. You can't change your category work rating because it's arranged by your employer.

Work rating	Blue Collar	White Collar	Professional
Description	<p>Blue Collar is our default individual work rating.</p> <p>A Blue Collar individual work rating is suitable if:</p> <ul style="list-style-type: none"> › you spend less than 80% of your job doing clerical or administrative activities in an office-based environment; and/or › you're exposed to unusual workplace hazards (some examples of unusual work hazards include working underground, working underwater, working at heights or working in the air). <p>Your category work rating will be Blue Collar if that's what your Select employer has arranged. It will apply to you while you're employed by your Select employer. You can't change a category work rating.</p>	<p>You can apply for a White Collar individual work rating if:</p> <ul style="list-style-type: none"> › you spend more than 80% of your job doing clerical or administrative activities in an office-based environment, or › you're a professional using your university qualification in a job that has no unusual work hazards (some examples of unusual work hazards include working underground, working underwater, working at heights or working in the air). <p>Your category work rating will be White Collar if that's what your Select employer has arranged. It will apply to you while you're employed by your Select employer. You can't change a category work rating.</p>	<p>You can apply for a Professional individual work rating if:</p> <ul style="list-style-type: none"> › you spend more than 80% of your job doing clerical or administrative activities in an office-based environment, or › you're a professional using your university qualification in a job that has no unusual work hazards (some examples of unusual work hazards include working underground, working underwater, working at heights or working in the air). <p>AND</p> <p>you're earning a salary* of \$100,000 or more a year from your job</p> <p>AND</p> <p>you have a university qualification or you have a management role in your company.</p> <p>Your category work rating will be Professional if that's what your Select employer has arranged. It will apply to you while you're employed by your Select employer. You can't change a category work rating.</p>
Cost of cover	Most expensive	Less expensive	Least expensive

* Salary is generally your annual (before-tax) salary, excluding employer super contributions. For more information see pages 38–39.

† If you're a Clough employee, an individual work rating applies to your cover.

If the usual activities of your job match the descriptions for White Collar or Professional, you may be eligible to pay less for your cover if you apply, and are accepted for, one of these work ratings.



The work rating we use to calculate your cost of cover

If your individual and category work ratings are different, we'll apply the work rating that's less expensive to calculate the cost of your cover. This is your **applied** work rating.

For example, if you have a Blue Collar individual work rating and a White Collar category work rating, the cost of your cover will be based on your category work rating (White Collar). This is because a White Collar work rating is less expensive than a Blue Collar work rating.

To find your applied work rating use the AustralianSuper app or log into your account and go to *My insurance*. You'll also see your category and individual work rating.

The table on page 12 provides a description of each rating.

Check your individual work rating

It's important to check that your individual work rating is the right rating for you for two reasons:

- › While you're with your Select employer, if the individual work rating that applies to you is the less expensive work rating than your category work rating, your cover will be less expensive.
- › If you leave your Select employer and keep your super and insurance cover with us, we'll use your individual work rating to calculate the cost of your cover. Your category work rating will no longer apply, meaning the cost of your insurance cover will be based on your individual work rating.

Check if you may be eligible to apply for a different individual work rating by answering a few questions. Go to australiansuper.com/WorkRatingTool

Changing your individual work rating

If you're eligible to change your individual work rating, apply by completing the *Change your individual work rating* form at australiansuper.com/select

If your application for a White Collar or Professional individual work rating is accepted by the Insurer, we'll confirm your new individual work rating and your new weekly costs in writing.

Your work rating will be checked by the Insurer if you make a claim. If they decide you weren't eligible for the work rating you applied for, you may have to pay the difference in insurance costs and your individual work rating may change.

Cost of your cover

The weekly cost of any cover you pay for is based on your age, gender (if applicable), and **applied** work rating. It will also depend on how much cover you have.

If you have Income Protection the benefit payment period and waiting period will also affect the cost of it.

If your employer pays for your basic cover and/or administration fee, the payments will count towards your before tax (concessional) contribution cap. It may affect your ability to make, or the amount you are able to contribute as, additional before-tax contributions.

If your employer doesn't pay for your basic cover, the cost of it (and any fixed cover you have) will be deducted monthly from your super account.

If your cover stops and restarts

If all of your cover stopped and then restarts, your basic cover will restart on a Blue Collar individual work rating or the category work rating arranged by your Select employer, whichever is the less expensive.



Limited cover and standard exclusions



Limited cover

Limited cover means you don't have full cover and you won't be covered for any pre-existing illnesses or injuries you had before you got your cover. Limited cover may last for different lengths of time and applies to all cover types, including Death cover.

You'll be covered for an illness that becomes apparent, or an injury that occurs on or after the date that your cover starts, restarts or increases. See the tables below and on pages 16–17 for details of circumstances when limited cover applies and for how long.

Full cover means your cover isn't limited cover. You're covered for both pre-existing and new illnesses or injuries, unless exclusions apply.

What is active employment?

Active employment means you're:

- › employed or self-employed, and
- › capable of doing the normal duties of your job for at least 30 hours a week (even if you're not working 30 hours a week).

If you make a claim, active employment may be checked by the Insurer to determine if you had full cover or limited cover on the date of disablement.

When your basic cover is limited cover

When is your insurance limited cover?	How long will limited cover last?	When will you have full cover?
<p>Your basic cover is limited cover if:</p> <ul style="list-style-type: none"> › you haven't been in active employment for 60 consecutive days ending on the date that your basic cover starts or restarts › you've been unable to work because you're ill or injured, for 10 or more consecutive days in the 12 months immediately prior to when your basic cover starts or restarts. 	<p>Your basic cover (including any automatic increases) will be limited cover until you've been in active employment for 60 consecutive days.</p>	<p>Once you've completed 60 consecutive days of active employment your cover will no longer be limited cover and full cover will start on the following day.</p>
<p>Your basic cover is limited cover:</p> <ul style="list-style-type: none"> › if you become a member of AustralianSuper more than six months after starting employment with the employer you were with at the time you joined us; or › where the above does not apply, if the first employer super contribution we receive into your AustralianSuper account has a payment period with a start date that is more than six months after you began working with your employer. 	<p>Any basic cover that starts within two years after the date you joined AustralianSuper, will be limited cover for at least until the end of two years from the date you joined us.</p> <p>This limited cover condition will not apply:</p> <ul style="list-style-type: none"> › if basic cover starts after two years from the date you joined AustralianSuper, or › if it is caused solely due to your employer's failure to pay an employer super contribution to your AustralianSuper account in a timely manner. 	<p>At the end of the limited cover period (two years from the date you joined us), you must have been in active employment for 60 consecutive days, ending on the last day of the period, for full cover to start the following day.</p> <p>Otherwise limited cover will continue beyond the two year period until you've been in active employment for 60 consecutive days, and full cover will start the following day.</p>
<p>When we receive an employer super contribution into your AustralianSuper account which:</p> <ul style="list-style-type: none"> › restarts your basic cover; and › has a payment period with a start date that is more than six months after you began working with your employer. 	<p>Basic cover is limited cover for at least two years from when it restarts.</p>	<p>At the end of the two year limited cover period, you must have been in active employment for 60 consecutive days, ending on the last day of the period, for full cover to start the following day.</p> <p>Otherwise limited cover will continue beyond the two year period until you've been in active employment for 60 consecutive days, and full cover will start the following day.</p>
<p>Your cover is limited cover if on the date your cover starts or restarts, you're getting or entitled to get, income support payments from any source.</p> <p>Examples of income support payments are workers' compensation, statutory transport accident payments, the disability support pension and disability insurance payments.</p>	<p>Limited cover will continue to apply for at least two years from the day that your income support payments stop.</p>	<p>At the end of the two year limited cover period, you must have been in active employment for 60 consecutive days, ending on the last day of the period, for full cover to start the following day.</p> <p>Otherwise limited cover will continue beyond the two year period until you've been in active employment for 60 consecutive days, and full cover will start the following day.</p>
<p>If you've ever made a claim for (including declined or withdrawn claims), been paid or you're entitled to be paid, a TPD or terminal illness payment from AustralianSuper, another fund or insurance policy.</p>	<p>Limited cover will apply to your basic cover and any additional cover you get without providing detailed health information for the Insurer to consider and it will be limited cover for the life of your membership.</p>	<p>Not applicable</p>

When your additional cover is limited cover

When is your insurance limited cover?	How long will limited cover last?	When will you have full cover?
<p>Your additional cover is limited cover if you do not provide detailed health information for the Insurer to consider. This includes when you:</p> <ul style="list-style-type: none"> › increase your cover using AustralianSuper's Life Events cover (see page 23). <p>Transfer your account (from another AustralianSuper plan or division) to AustralianSuper Select, you get more cover, and:</p> <ul style="list-style-type: none"> › answered 'yes' to any of the Personal Statement questions we sent to you as part of the offer, or › you elected to transfer to AustralianSuper Select after the offer period. 	<p>Limited cover will apply for at least two years from the date your cover increases.</p> <p>Limited cover will only apply to any additional cover you get.</p>	<p>At the end of the two year limited cover period, you must have been in active employment for 60 consecutive days, ending on the last day of the period, for full cover to start the following day.</p> <p>Otherwise limited cover will continue beyond the two year period until you've been in active employment for 60 consecutive days, and full cover will start the following day.</p>
<p>You apply for more Income Protection after a salary increase and you're not in active employment for 60 consecutive days, ending on the date your cover increased.</p>	<p>Your additional cover will be limited cover until you've been in active employment for 60 consecutive days.</p>	<p>Once you've completed 60 consecutive days of active employment your additional cover will no longer be limited cover and full cover will start on the following day.</p> <p>Any additional cover will be subject to the same exclusions and other special conditions that applied to the existing insured cover.</p>
<p>Your cover is limited cover if on the date your cover starts or restarts, you're getting or entitled to get, income support payments from any source.</p> <p>Examples of income support payments are workers' compensation, statutory transport accident payments, the disability support pension and disability insurance payments.</p>	<p>Limited cover will continue to apply for at least two years from the day that your income support payments stop.</p>	<p>At the end of the two year limited cover period, you must have been in active employment for 60 consecutive days, ending on the last day of the period, for full cover to start the following day.</p> <p>Otherwise limited cover will continue beyond the two year period until you've been in active employment for 60 consecutive days, and full cover will start the following day.</p>
<p>If you've ever made a claim for (including declined or withdrawn claims), been paid or you're entitled to be paid, a TPD or terminal illness payment from AustralianSuper, another fund or insurance policy.</p>	<p>Limited cover will apply to your basic cover and any additional cover you get without providing detailed health information for the Insurer to consider and it will be limited cover for the life of your membership.</p>	<p>Not applicable</p>



When your transferred cover is limited cover

When is your insurance limited cover?	How long will limited cover last?	When will you have full cover?
You transfer cover from another super fund or insurer that is already limited cover; or you transfer cover that's already limited cover between AustralianSuper divisions.	This transferred cover will continue to be limited cover at AustralianSuper for the rest of the limited cover period you had with the previous super fund, insurer, or AustralianSuper division.	Full cover will start the following day after the limited cover period has expired according to its terms. Any individual conditions (other than premium loadings) such as exclusions or restrictions that applied to this transferred cover, will continue to apply.

If your cover is limited cover for one or more of the circumstances listed, it won't become full cover until the requirements for all the relevant circumstances are met.



Some examples

Kerry is 40. She joined her employer and AustralianSuper on 1 February 2022. After her account balance first reached \$6,000, she received an employer super contribution and her basic cover started automatically on 31 May 2022.

Scenario 1: She was in active employment for the 60 consecutive days ending on the date her basic cover started (from 2 April to 31 May 2022). This means when her insurance started on 31 May 2022, she had full cover.

Scenario 2: Kerry was unwell and unable to work from 10 to 14 May 2022. Her basic cover started on 31 May 2022, but due to being unwell she hadn't been in active employment for 60 consecutive days prior to her basic cover starting. As a result, her insurance started as limited cover and continued to be limited cover until she had been in active employment for 60 consecutive days. From 15 May to 13 July 2022 she was in active employment for 60 consecutive days and her full cover started on 14 July 2022.

Scenario 3: Kerry applied (and was accepted) for additional cover following a life event. This additional amount of insurance is limited cover for at least two years. If Kerry is in active employment for the last 60 consecutive days of that two year limited cover period, her additional cover will become full cover at the end of the two year period.

Standard exclusions

Type of cover	Exclusions
Death and TPD	<p>An exclusion will apply if more than six months after you start work with your AustralianSuper employer you:</p> <ul style="list-style-type: none"> › join AustralianSuper, or › increase your cover without providing detailed health information. <p>An exclusion will also apply if your basic cover starts (or restarts) because we receive an employer super contribution but the first day of the period of that employer super contribution is more than six months since you started (or restarted) with your employer.</p> <p>Under the exclusion, you or your beneficiaries won't be paid a benefit if, within 12 months of your basic or increased cover starting:</p> <ul style="list-style-type: none"> › your death is caused by suicide, or › you become terminally ill or totally and permanently disabled as a result of harming yourself (or attempting to harm yourself) on purpose (including attempted suicide), whether or not you're sane at the time.
Income Protection	<p>You won't be paid an insurance benefit if an illness or injury is directly or indirectly caused by:</p> <ul style="list-style-type: none"> › intentional self-inflicted act or suicide attempt, whether sane at that time or not › your service in the armed forces of any country, other than service in the Australian Defence Force Reserves › normal pregnancy or childbirth or assisted fertilisation techniques, or war. › War includes any act of war (whether declared or not), revolution, invasion, rebellion or civil unrest.

Do you have insurance already?

You may already have cover elsewhere, for example with another super fund, or through private cover you've arranged, or through an enterprise agreement which your employer may pay for, or with an existing AustralianSuper account.

If you already have insurance you should think about whether you need both (or whether you need more cover). Consider the features, who pays for it (you or your employer) and how (costs deducted from your super account or your take home pay).

Before you take any action, we recommend you consider getting financial advice to help work out if transferring your insurance cover is right for you. As an AustralianSuper member, you also have access to a choice of help and advice options from simple, personal advice over the phone, to more comprehensive, broader advice with a financial adviser*. Go to australiansuper.com/advice for more information.

Do you have more than one AustralianSuper account?

If you do, you may be eligible to merge your accounts and any insurance you have. Call us on **1300 300 273** to discuss your options.

Transferring cover from another insurer or super fund

You can apply to transfer any existing Death, TPD or Income Protection cover from your individual insurance policy or other super fund to AustralianSuper. See the following sections for more information on insurance transfers or refer to the *Applying for an insurance transfer* fact sheet at australiansuper.com/factsheet

Transfer limits

The maximum amount of cover that can be transferred is:

- › \$2 million for Death and TPD cover, and
- › \$20,000 a month for Income Protection.

Your total cover after transfer can't exceed the maximum cover amounts (see page 21 for details).

How do you apply to transfer your cover from another insurer or super fund?

There are two ways to apply:

1. Online application	2. Paper application
Log into your account, go to <i>My insurance</i> , then <i>Change my insurance</i> and then select <i>Transfer my insurance</i> .	Complete the <i>Insurance transfer</i> form at australiansuper.com/select

Individual conditions

Any individual conditions (other than premium loadings) such as exclusions or restrictions that apply to the cover you're transferring, will continue to apply with AustralianSuper. If the cover you're transferring is limited cover it will continue to be limited cover with AustralianSuper.

What happens when you transfer your cover?

Any cover you transfer to AustralianSuper can only start once you're eligible and you've:

- › received written confirmation from us that your transfer request has been accepted, and
- › cancelled your previous cover within 60 days once your transfer of cover has been accepted (your eligibility to make a claim may be impacted if your previous cover hasn't been cancelled).

If your application to transfer cover from your other super fund or insurer is accepted, any cover you transfer will start as long as you're receiving employer super contributions, even if your balance hasn't reached \$6,000.

Important information

- › Your transfer from another super fund or insurer depends on the Insurer's acceptance and the eligibility criteria.
- › Before you start, you should review your existing insurance so you know the cover will meet your needs.
- › Once you've submitted your insurance transfer request, including providing evidence of your current cover, the Insurer will consider your application. We'll write to you to let you know the Insurer's decision.
- › Make sure you receive confirmation of acceptance in writing from AustralianSuper before cancelling your insurance with your other super fund or insurer.
- › Once your transfer has been accepted, you'll be subject to the terms and conditions of the Insurer's arrangements. Insurance costs and benefits will be different to your transferred insurance. You may also be subject to different waiting periods.

It's important to know that combining (consolidating) your super doesn't automatically transfer any insurance cover you have to AustralianSuper. If you want to transfer your insurance cover, you should wait until you've received written confirmation from us that your transfer of insurance is accepted, before combining your super.

* Personal financial product advice is provided under the Australian Financial Services Licence held by a third party and not by AustralianSuper Pty Ltd. Some personal advice may attract a fee, which would be outlined before any work is completed and is subject to your agreement. With your approval, the fee for advice relating to your AustralianSuper account may be deducted from your AustralianSuper account subject to eligibility criteria.

What will my new cover look like if the Insurer accepts my application?

Death & TPD cover

- › You'll receive the Death and/or TPD cover amount/s you've requested to transfer, up to the amount/s of your existing cover under your other super fund or insurer, in addition to any cover that you currently have with us.
- › The additional cover will be fixed cover (rounded up to the next \$1,000). Fixed TPD cover reduces gradually from age 61 to zero at age 65.
- › If your basic Death or TPD cover hasn't already started, it will also start (for the type of cover transferred) as long as you haven't previously cancelled it. If your basic Death or TPD cover is age-based, you must be at least 25 years old for it to start.

Income Protection

- › You'll receive the higher amount of the Income Protection you currently have with AustralianSuper or the amount you have requested to transfer from your other super fund or insurer.
- › Your cover will be fixed cover (rounded up to the next \$100 a month).

The tables to the right explain how your waiting period and benefit payment period may change.

Income Protection waiting period following a transfer

Your waiting period will be 60 days, unless the cover you had with your other super fund or insurer had a 30 day waiting period or you've applied for a 30 day waiting period.

Your waiting period with your other super fund or insurer is:	Your waiting period after your transfer is accepted:
30 days or shorter	30 days – but you can change to a 60 day waiting period
Longer than 30 days*	60 days – but you can change to a 30 day waiting period

Benefit payment period following a transfer

You'll keep your AustralianSuper Income Protection benefit payment period if the income protection benefit payment period you're transferring is the same or longer.

Your benefit payment period with AustralianSuper is:	Your benefit payment period with your other super fund or insurer is:	Your benefit payment period after your transfer is accepted:
Up to two years (or you don't have Income Protection)	Any	Up to two years
Up to five years	Less than five years	Up to two years
	Five years or longer	Up to five years
Up to age 65	Less than five years	Up to two years
	Five years or longer but less than to age 65	Up to five years
	To age 65 or longer	Up to age 65

Example

Sally is 27, an existing AustralianSuper member with basic cover and has applied to transfer cover from her other super fund. The Insurer has accepted her application to transfer cover and her new cover is outlined below.

Cover type	Sally's cover with AustralianSuper	Sally's cover with her other super fund	Sally's cover with AustralianSuper after her transfer has been accepted
Death	\$147,000 basic cover	\$150,000	\$147,000 basic cover + \$150,000 extra (fixed) cover = \$297,000 Sally now has \$297,000 of Death cover
TPD	\$56,000 basic cover	Nil	\$56,000 basic cover Sally's TPD cover remains the same
Income Protection	\$2,200 a month 60 day waiting period Up to two years benefit payment period	\$5,000 a month 30 day waiting period Five year benefit payment period	\$5,000 a month 30 day waiting period† Up to two years benefit payment period Sally now has \$5,000 a month of Income Protection with a 30 day waiting period and an up to two years benefit payment period

* If you're transferring Income Protection with a 90 or 180 day waiting period, you'll be given a 60 day waiting period, unless your Select insurance category allows for a 90 day waiting period. Alternatively, you can choose a shorter waiting period. A shorter waiting period will cost more.

† You can choose a 30 or 60 day waiting period when you apply to transfer your cover.

Changing or cancelling your cover



Changing your cover

At anytime you can:

- › apply for more or new cover – maximum limits apply
- › reduce or cancel* all (or part of) your cover
- › apply to change your cover design
- › apply to change your Income Protection waiting period and benefit payment period
- › apply to change your individual work rating.

If you change your cover, you'll have to pay for some or all of the cost yourself, even if your employer paid for your basic cover before.

Does your cover suit your current needs?

Your circumstances and financial commitments change throughout your life, so there are times when you might want to check your cover, for example:

- › you change your job
- › your relationship status changes
- › you start a family (including adoption)
- › you purchase/build a home
- › your debts increase
- › you get a pay rise.

If you're not sure how much (if any) cover is right for you, you can use our insurance calculator[†] to work out how much cover you may need.

Visit australiansuper.com/InsuranceCalculator and choose the *I'd like to see how much cover I need* button.

Reduce or cancel your cover

You can reduce or cancel* part (or all) of your cover anytime.

When you cancel your cover you won't be insured from the date your cancellation is accepted. You (or your beneficiaries) won't be able to make an insurance claim if something happens after the cancellation. Claims may still be paid for something that happened before you cancelled.

If you're replacing this cover with another insurance policy, before you cancel you should wait until the other insurer confirms your cover has started.

Consider getting financial advice first. If you cancel your cover you might not be able to get cover later. That's because you'll need to reapply and provide detailed health information for the Insurer to consider.

The cost of cover will stop being deducted from your super account if you were paying for your cover (costs are deducted one month in arrears).

Log into your account and go to *My insurance* then *Change my insurance* or complete the *Change your insurance* form for Select at australiansuper.com/select

Want more cover?

If you want more cover you can apply:

- › to top up your Death/TPD cover with extra (fixed) cover
- › for a total amount of fixed Death, TPD or Income Protection cover.

Maximum cover amounts

The maximum amount of cover you can have is:

Death	TPD	Income Protection
Unlimited	\$3 million	Up to \$30,000 a month or 85% [‡] of your monthly salary [§] (whichever is lower)

Basic + extra (fixed) cover[#]

You can add to your basic Death and/or TPD cover with extra (fixed) cover. Extra (fixed):

- › Death cover will end at age 70
- › TPD cover will end at age 65.

The cost of your extra (fixed) cover is paid for by you. Any fixed amount will stay the same unless you change it and the costs will generally increase with age.

Types of cover available

- ✓ Death
- ✓ TPD
- ✗ Income Protection

Fixed cover[#]

You can apply for a total amount of fixed cover if:

- › you don't have cover and you want a fixed amount,
- › you want to replace your Select basic cover with a fixed amount, or
- › you have basic Income Protection and you want to change the amount (higher or lower).

The amount of cover you have stays the same unless you change it and generally the cost of it increases as you get older.

If your employer pays for your basic cover, and you change to a fixed amount of cover, the total cost of your fixed cover is paid for by you.

Type of cover available

- ✓ Death
- ✓ TPD
- ✓ Income Protection

* If you're an IBM employee, you can't cancel your basic cover. Please speak to your employer.

† To work out how much cover will cost, use the tables in your *AustralianSuper Select* booklet for your employer.

‡ Up to 75% is paid to you and up to 10% to your super.

§ Salary is generally your annual (before-tax) salary, excluding employer super contributions. For more information see pages 38–39.

If you have extra (fixed) or fixed TPD cover, when you turn 61, the cover amount will be reduced each year until you turn 65 when it reaches zero (see page 8 for details).

Changing your Income Protection

Waiting period

The waiting period is the minimum time you must wait before your Income Protection benefit payments (as long as you're eligible) can start.

No benefit payments are paid during, or for, the waiting period. Benefit payments are paid monthly in arrears from the end of the waiting period. Once the Insurer has accepted your claim, your first monthly benefit payment is usually made one month after the waiting period has ended. If your claim is not accepted until after the waiting period has ended, your first monthly benefit payment will be made when your claim is accepted.

If you receive basic Income Protection, your employer arranges your waiting period. You can choose to change your waiting period to 30 or 60 days. But if you do, you'll have to pay for the total cost of your Income Protection. A shorter waiting period will cost more. If you don't choose, your waiting period will remain the same (as arranged by your employer). If you're applying for the first time, it will be 60 days.

See page 31 for more information on how waiting periods work when you make a claim.

Your employer may be paying for your basic Income Protection, Death and/or TPD cover. If you change your basic Income Protection, your employer won't be able to pay for it anymore. If you change your basic Death or TPD cover to fixed cover your employer won't be able to pay for it anymore. You always pay for any extra (fixed) Death and TPD cover, even if your employer pays for your basic cover. The cost of any cover you've changed will be deducted from your super account. If you're not sure who pays for your cover, check your *AustralianSuper Select* booklet for your employer at australiansuper.com/select

Benefit payment period

If you receive basic Income Protection, your employer arranges your benefit payment period. Depending on the period your employer has selected, benefits may be paid:

- › up to two years
- › up to five years, or
- › up to age 65.

You can apply to change your benefit payment period anytime, but if you do, you'll have to pay for the total cost of your Income Protection. A longer benefit payment period will cost more.

Up to two years

A benefit payment period up to two years is available until you turn 70*. If you don't have basic Income Protection and apply for fixed cover, it will be based on a benefit payment period up to two years unless you apply for a longer period.

Up to five years or up to age 65

Depending on your occupation you can apply to change your benefit payment period to up to five years or up to age 65. With a benefit payment period up to five years or up to age 65, your Income Protection will end when you turn 65.

There are some occupations where you can't have a benefit payment period up to five years or up to age 65. These occupations are listed at

australiansuper.com/occupations

You can change to a benefit payment period up to two years anytime, but if you're 63 or 64 you'll need to provide detailed health information with your application for the Insurer to consider.

See page 30 for more information on how benefit payment periods work when you make a claim.

Changing your waiting period and benefit payment period

To work out the cost of Income Protection for different waiting periods and benefit payment periods check your *AustralianSuper Select* booklet for your employer at australiansuper.com/select

If you change your waiting period and/or benefit payment period and make no changes to your cover amount – you can remain on your salary-based cover, fixed or age-based cover but you'll pay the cost of it.

Log into your account and go to *My insurance* then *Change my insurance* or complete the *Change your insurance* form for Select at australiansuper.com/select

* Benefit payments end at age 70 even if the benefit payment period hasn't reached two years.

Income Protection doesn't cover redundancy.

If your income has been \$0 for more than 12 consecutive months, there may be no benefit payable in the event of a claim.



Increase your Income Protection when your salary increases

If you already have insurance with us, you can apply to increase age-based or fixed Income Protection when your salary* increases. You'll only need to answer a few health questions, and you'll need to meet the following conditions:

- › you haven't applied to increase your Income Protection due to an increase in salary in the past 12 months, and
- › you apply to increase cover within 30 days of the effective date or notification date of a salary increase, whichever is later, and
- › your employer confirms your salary increase, and
- › the level of your total cover is no greater than \$20,000 a month or 85% of your monthly salary.

When you increase your Income Protection, your total cover will be fixed. If your employer pays for your cover, the total cost of your Income Protection will be paid for by you and we'll deduct the total cost from your super account monthly.

To apply for more cover, log into your account and go to *My insurance* then *Change my insurance* or complete the *Increase Income Protection after a salary increase* form at australiansuper.com/select

Any increase in cover is based on your existing applied work rating†. Work ratings are explained on page 12. Limited cover may apply to the additional cover amount (see page 16 for details).

The following table shows the maximum increase possible in one salary review year.

Applied work rating	Maximum increase
Blue Collar	\$1,000 a month
White Collar	\$1,500 a month
Professional	\$2,000 a month

Increase your cover when your life changes

You can apply for new cover or to increase any of your cover once every 12 months and you'll only need to answer a few health questions. Apply within 60 days of one of these life events occurring:

- › you get married or divorced
- › you have a child or adopt a child
- › you start or end a de facto relationship
- › you take out a mortgage to purchase or build your main home in Australia
- › your spouse or de facto dies
- › you first become eligible for a Centrelink carer's allowance.

Additional Death and TPD cover will be added as an extra (fixed) amount on top of your existing cover. The additional cost will be deducted from your account monthly. When you increase your Income Protection, your total cover will be fixed (even if you currently have basic cover).

If your employer pays for your Income Protection and you increase your cover with a Life Event, your employer will stop paying for your Income Protection and we'll deduct the total cost from your super account monthly.

To apply for more cover due to a life event, log into your account and go to *My insurance* then *Change my insurance* or complete the *Application for Life Event insurance cover* form at australiansuper.com/select

Each increase in cover:

- › will have the same exclusions and other special conditions that apply to the rest of your cover
- › will be limited cover for at least two years from the date the cover increased (see page 16 for details)
- › can't be higher than \$500,000 for Death and TPD
- › can't cause your total:
 - Income Protection to exceed \$20,000 a month or 85% of your monthly salary*.
 - Death and TPD cover to exceed \$1 million or 10 times your salary (if your total cover exceeds \$600,000).

To apply for cover above these amounts, log into your account and go to *My insurance* or complete the *Change your insurance* form at australiansuper.com/select



If you apply to make any changes to your basic cover and your application is accepted, your cover will start automatically (as long as you're receiving employer super contributions) even if you haven't turned 25 (except for age-based cover which can only start if you're 25 or older) and/or your super balance hasn't reached \$6,000.

If your basic Death or TPD cover hasn't already started it will also start (for the type of cover you've increased for a life event) as long as you haven't previously cancelled it.

This means that the cost of your cover will be deducted monthly from your super account from the later of the date your application is accepted or the date your cover starts.

If your basic Death or TPD cover is age-based, you must be at least 25 years old for it to start.

* Salary is generally your annual (before-tax) salary, excluding employer super contributions. For more information see pages 38–39.

† If you're a Clough employee, an individual work rating applies to your cover.

Interim accident cover

When you apply for insurance for a life event or you provide detailed health information you may receive interim accident cover. With interim accident cover, you're insured during the time that your application for cover is being considered by the Insurer.

If you have an accident and you die, or become totally and permanently disabled, or become disabled (within 120 days of your application), you'll be paid an interim accident benefit. The interim accident benefit is payable only once. If it's paid, your insurance application will be cancelled.

The interim accident cover period will start on the date that we receive your application for insurance. It will end at the earliest of:

- › the application being withdrawn, accepted or rejected, or
- › the policy terminating, or
- › the Insurer cancelling your interim accident cover in the event of fraud, or
- › 120 days passing since AustralianSuper received your application for insurance.

The amount you'd be paid in this situation is the lower of the amount you have applied for or:

- › \$1 million for Death or TPD,
- › \$15,000 a month for Income Protection, less any cover you already have.

This will generally be paid in addition to the cover amount you already have.

Accident means bodily injury caused solely and directly by accidental, external and visible means, independent of any other cause.

Cover when you're on extended leave or overseas

Cover while on leave

Your insurance cover will continue unchanged while you're on parental leave or leave without pay. Cover will be maintained and premiums will continue to be deducted until cover ends based on the rules regarding when Death, TPD and Income Protection cover stops. You don't need to notify AustralianSuper of this leave.

If you become disabled while you're on employer-approved unpaid leave and you're eligible for an Income Protection payment, payments will commence when you were due to return to work as agreed with your employer or at the end of the waiting period, whichever is later.



Worldwide cover

With your insurance you're covered even when you're overseas.

You're not required to let us know before you go.

The Insurer may ask you to return to Australia for an assessment if you make a claim overseas.

If you're overseas when you're receiving Income Protection payments, the time that you receive payments may be restricted to a maximum of six months or the end of your benefit payment period, whichever happens first.

If you have any questions, call us on **1300 300 273**.

When cover stops
and how you can get
cover again



When does your cover stop?

Your cover will stop as a result of the earliest of these events:

- › The end of the day before you reach:
 - age 65 for TPD cover and Income Protection with a benefit payment period up to five years or up to age 65, or
 - age 70 for Death cover and Income Protection with a benefit payment period up to two years.
- › Unless you have extended your cover, the end of the day before the date in which you have not received money (excluding investment returns, investment credits and refunds) into your super account for 16 months.
- › The date you commence employment in any capacity with the armed forces of any country, including Australia (excluding the Australian Defence Force Reserves).
- › Your AustralianSuper membership ends.
- › The end of the day in which you don't have enough money in your super account to pay for your cover.
- › The date we receive your request to cancel your cover.
- › The date you transfer your cover to another super fund or insurer.
- › For all cover types held (including Income Protection), the date a Death benefit becomes payable from the Insurer.
- › For TPD cover, the date a TPD benefit becomes payable from the Insurer. If you have Death cover, it may continue if your Death cover amount is greater than your TPD cover amount, but it will be reduced by the amount of the TPD benefit payment.
- › For Death and/or TPD cover, the date a terminal illness benefit becomes payable from the Insurer.

Your employer may have a different arrangement. Check the *AustralianSuper Select* booklet for your employer at australiansuper.com/select

Keeping your cover

To keep your cover you need to ensure that money goes into your super account. If you don't receive any money (excluding investment returns, investment credits and refunds) into your super account for 16 months you may lose your insurance. We'll write to you before this happens.

Your letter will include the date you last received money into your super account, and when your cover will end if you decide you don't want to do anything. It'll also explain how to keep your cover – by making a contribution to your super account or by extending your cover.

Making a contribution

To keep your cover you need to receive a contribution into your super account. There are two ways you can do this:



Add to your super: you can make after-tax contributions to your super account. Visit australiansuper.com/grow to learn about your options.



Consolidate your super: visit australiansuper.com/combine to find out the benefits of combining your super accounts.

Your cover will continue (at your applied work rating*) however it may stop if no money goes into your super account for a further 16 months (see page 12 for more details on work ratings).



* If you're a Clough employee, an individual work rating applies to your cover.

Extending your cover

If your super account balance is \$1,000 or more, when we write to you we'll also offer you the option to extend your cover. You can do this, by completing the form included with your letter and returning it by the due date.

If your application is approved your cover will continue at your applied work rating* (see page 12 for more details on work ratings).

What happens if you extend your cover and receive an employer super contribution?

If you receive an employer super contribution into your super account your extension will no longer apply. You'll still have insurance cover however it may stop if no money goes into your super account for a further 16 months. We'll write to you before this happens.



How you can get cover again

Basic cover can restart

If your cover stops (and if the policy permits) it may restart automatically in the future. To be eligible for cover to restart, you must be at least 25 years of age, have reached a super account balance of \$6,000 at any time since 1 November 2019; and be receiving employer super contributions.

- › If your cover restarts you'll get the basic cover for the plan you're in as arranged by your employer, even if it's higher or lower than the cover you had before and it may be limited cover (see page 15 for more details on limited cover).
- › If all of your cover stopped and then restarts, your basic cover will be on a Blue Collar individual work rating or the category work rating* arranged by your Select employer, whichever is the less expensive.
- › If you have some cover that has been extended, the applied work rating* for your extended cover will apply to any other cover that restarts while you're employed by your Select employer (see page 12 for more details on work ratings).

Any type of cover that's previously been cancelled won't start again.

If your cover stops you can apply for it again anytime. You'll need to provide detailed health information for the Insurer to consider.

Apply for cover

To apply for cover log into your account and go to *My insurance* then *Change my insurance* or complete the *Change your insurance* form for Select at australiansuper.com/select

Any approved cover will start on the later of:

- › the date your application is accepted, or
- › the date you're eligible for cover to start.

If you have any questions, call us on **1300 300 273**.

* If you're a Clough employee, an individual work rating applies to your cover.

Making a claim



What happens when you make a claim

1

Contact us

Call **1300 667 387** from 8:30am to 5pm AEST/AEDT weekdays. If you're not sure if you should apply, call us and we'll help you work out the next steps.

2

Case manager

You'll be assigned a case manager to help you through the process. They'll ask you some initial questions and look after your application from start to finish.

3

Documents

Your case manager will send you some forms to complete. They'll work with you to make sure we receive all of the information required to process your application.

4

Review

The Insurer will review your application. They may need more information, and possibly a medical report.

5

Decision and payment

Once the Insurer makes a decision on your claim we'll let you know in writing and confirm any amount payable. If for any reason no insurance benefit is payable, then any benefit paid to you will consist solely of your super account balance.

If your application isn't approved, we'll complete an independent review of the insurer's decision. You'll be contacted with the outcome of our review and be given a reason for the decision.

Claiming an Income Protection benefit payment

An Income Protection benefit is payable if you're totally or partially disabled after the waiting period has ended. No benefits are paid for, or during, the waiting period. You don't pay for the cost of Income Protection while you're receiving Income Protection payments.

You're not required to use up your sick or annual leave before you make a claim for an Income Protection benefit.

See page 39 for definition of waiting period.

See pages 38–39 for definitions of pre-disability income, total disability and partial disability.

How much will you get paid each month?

The table below shows how your monthly Income Protection benefit payment* is calculated for a total disability benefit payment or partial disability benefit payment.

Total disability benefit payment	Partial disability benefit payment
<p>Your monthly Income Protection benefit payment equals the lowest of:</p> <ul style="list-style-type: none"> › your cover amount, › 85%[†] of your pre-disability income (the salary you earned before you were ill or injured), or › \$30,000 a month, <p>minus</p> <ul style="list-style-type: none"> › any income from other sources (see below for definition). <p>Your benefit payment will only be reduced to the extent that the sum of the benefit payment, and income from other sources exceeds 85% of your pre-disability income.</p>	<p>Your monthly Income Protection benefit payment equals the lowest of:</p> <ul style="list-style-type: none"> › your cover amount, › 85%[†] of your pre-disability income (the salary you earned before you were ill or injured), or › \$30,000 a month, <p>minus</p> <ul style="list-style-type: none"> › any income from other sources (see below for definition), and › any income that you earn from working while disabled, or in the opinion of the Insurer, you could reasonably be expected to earn from working while disabled (including any annual or long service leave entitlements).

Income from other sources

Any income that you're entitled to be paid in a month that your Income Protection benefit is payable (whether you received it or not in that month), including:

- › income or payments that are paid as a result of your illness or injury, including:
 - benefits payable under other income protection policies,
 - workers' compensation, motor accident compensation (e.g. TAC) or other payments under legislation,
 - sick leave
- › employer super contributions, including if you are self-employed and make tax deductible contributions.

Any income or payments from other sources you receive (or are entitled to receive) because of your illness or injury, that's a lump sum, or exchanged for a lump sum, will be converted to a monthly figure as reasonably determined by the Insurer.

Income from other sources does not include:

- › income earned from investments,
- › annual leave or long service entitlements,
- › Centrelink and Department of Veterans' Affairs payments, or
- › any lump sum payments for total and permanent disablement.

Do you have two income protection insurance policies?

If you have an income protection policy with another insurer as well as with AustralianSuper, you may be able to receive benefits from both policies if the combined total benefit, together with any income from other sources, is less than 85% of your pre-disability income.

With AustralianSuper you can also extend your waiting period while you're receiving benefit payments from another policy. This means you may get payments from us after payments from your other insurance provider stop. See page 31 for more information on Extending your waiting period.

When does payment stop?

Your benefit payments are paid monthly (one month in arrears) from the end of the waiting period until one of the following happens:

- › you're no longer totally disabled or partially disabled
- › you reach the end of your benefit payment period
- › you reach the maximum payment period where you're totally or partially disabled and you're outside of Australia. The maximum payment period is:
 - 6 months if you're outside of Australia,
 - 12 months if it's determined that you're not fit for travel
- › if you're receiving a partial disability benefit and your total income exceeds 85% of your pre-disability income for three months in a row
- › you reach the maximum age you can receive benefit payments. The maximum ages are:
 - age 65 if you have a benefit payment period up to five years or up to age 65
 - age 70 if you have a benefit payment period up to two years[‡]
- › you die.

* Income Protection doesn't cover redundancy. If your income has been \$0 for more than 12 consecutive months, there may be no benefit payable in the event of a claim (see page 38 for definition of pre-disability income).

[†] Up to 75% of your salary before you were injured or ill (pre-disability income) will be paid to you and up to 10% is paid to your AustralianSuper account.

[‡] Benefit payments end at age 70 even if the benefit payment period hasn't reached two years.

Waiting period

Your waiting period doesn't start when you lodge your claim. It starts on the date you stopped working because of an illness or injury, or the date a medical practitioner certifies you as unable to work due to illness or injury, whichever date is later.

You must be totally disabled for the first 14 days of your waiting period to qualify for a benefit payment. No benefits are paid for the waiting period.

Extended waiting period

Do you have two income protection insurance policies?

If you do, it generally doesn't mean you get paid twice as much if you make a claim. But with AustralianSuper you can extend your waiting period while you're receiving benefit payments from another policy. This means you may get payments from us after payments from your other insurance provider stop.

If you want to extend your waiting period:

- › you must tell us that you're claiming on another income protection policy before the end of the benefit payment period with your other insurance provider and
- › you must continue to be disabled in order to receive payment.

If you make a claim on another income protection policy, payments from us will start on the later of:

- › the end of your chosen waiting period, or
- › the date you last received payment from the other policy, provided you continue to be totally or partially disabled (see pages 38–39 for definitions), or
- › on an earlier day that you choose after the date of your selected waiting period.

Call us on **1300 667 387** to extend the start of your Income Protection payments.

Recurring disability

If you become totally or partially disabled again from the same or a related sickness or injury within six months of the period for which you were eligible to receive an Income Protection benefit, the disability will be treated as a continuation of the original claim and a new waiting period will not apply, provided you have active cover.

After six months, the waiting period will apply. The subsequent period(s) of disability will be added to the initial period to determine if the maximum of your chosen benefit payment period is reached.

Maximum payment period

The maximum time the Insurer will pay a benefit for a disability resulting from the same or related condition is your chosen benefit payment period – up to two years, up to five years, or up to age 65.

Returning to work during the waiting period

You can return to work at full capacity for up to five days in a row without your waiting period starting again, after you've been totally disabled for the first 14 days of your waiting period. The number of days you returned to work will be added to the end of your waiting period.

Rehabilitation service

If you become disabled, the best outcome is that you recover and are able to earn your full income for the rest of your career. That's why we may ask you to take part in the Insurer's rehabilitation service if you become disabled.

This may include training, retraining or re-skilling to help you return to work. The Insurer will pay the cost of this service direct to the service provider. If you refuse to take part in the rehabilitation service or delay your participation in it your payments may be reduced.

Waiting periods and benefit payment periods

Waiting period

The minimum time you must wait before your Income Protection benefit payments can start

30 days OR 60 days OR 90 days

You don't receive Income Protection benefit payments during, or for, the waiting period.

Benefit payment period

The maximum time benefits may be paid if you're temporarily unable to work due to illness or injury

Up to two years OR Up to five years* OR Up to age 65*

Benefits are paid until the end of the benefit payment period, or the date you're no longer eligible for a payment (for example you return to work), whichever comes first.

Benefit payments start after the waiting period has ended. Payments are made monthly (one month in arrears).

To find out which payment period applies to you, log into your account and go to *My insurance* or for more details on benefit payment periods see page 22.

*After you've received payments for one year, your benefit may increase each year with the consumer price index (up to a maximum of 5% a year) as costs increase.

Income Protection and tax

A few things you should know about Income Protection and tax:

- › Our Income Protection is provided through the AustralianSuper Fund and the cost of your cover is deducted from your super account. So, you can't claim a personal tax deduction for these costs.
- › Tax deductions are generally available for your personal super contributions, including any additional super contributions you make to your AustralianSuper account to cover the premiums paid for insurance (contribution caps apply).
- › Income Protection benefit payments that are paid directly to you are paid as taxable income and attract Pay As You Go (PAYG) withholding tax, the same as salary and wages. PAYG withholding tax will be deducted from the benefit payment before it's paid, and forwarded to the Australian Taxation Office.
- › If you receive Income Protection benefit payments you'll be asked to provide your Tax File Number (TFN) to AustralianSuper. If you don't provide your TFN, tax will be deducted at the highest PAYG withholding tax rate.
- › The portion of your Income Protection benefit that's paid as super will be paid into your AustralianSuper account and will count towards your before-tax contribution cap.

These statements about taxation are based on interpretation of current Australian tax law, which may change anytime. You should consult a professional taxation adviser for a full explanation and advice on your individual circumstances.

Claiming a TPD benefit payment

If you have TPD cover, you can make a TPD claim if something happens and you:

- › won't work again in any occupation, or
- › can't do everyday working activities.

The Insurer will decide if you're eligible for a TPD payment.

You're unable to work in any suited occupation ever again

This applies if, immediately before your date of disablement, you were:

- › employed (including being self-employed), or
- › unemployed for less than 16 consecutive months (see page 39 for definition of unemployed).

You'll be considered totally and permanently disabled if:

- › solely because of your illness or injury you haven't been able to work in any job for at least three months in a row since you became ill or injured, and
- › you're being treated by and following the advice of a medical practitioner* for your illness or injury, and
- › at the end of the three months in a row, as well as when we make our decision, your injury or illness means that you're incapable of ever working in any job that you're reasonably suited to based on your previous education, training or experience, or any job that you may reasonably become suited to with further education, training or experience within a reasonable period.

The Insurer will consider things such as:

- › what re-skilling, retraining or voluntary work you've done already
- › any retraining or re-skilling you reasonably could be expected to do, and
- › any rehabilitation you've done already or any rehabilitation you reasonably could be expected to do.

The decision will be based on all relevant information up to the date that the Insurer makes a decision about your claim.

You're unable to do everyday working activities

This applies if, immediately before your date of disablement, you've been unemployed for 16 consecutive months or longer (see page 39 for definition of unemployed).

You'll be considered totally and permanently disabled if, solely because you become ill or injured after your cover starts:

- › you'll never be able to do at least two of the five everyday working activities, without physical help from another person, even with the use of medication and appropriate aids. You must have been unable to do the everyday working activities for at least six months in a row since you became ill or injured, and
- › you're being treated by and following the advice of a medical practitioner* for your illness or injury, and
- › because of your illness or injury, the Insurer considers it unlikely that you will work in any job that you're suited to based on your education, training, or experience.

* For mental health conditions the treating practitioner must be a registered psychiatrist.

The five everyday working activities are:

Mobility – you can't do one of these:

- › Walk more than 200 metres on a level surface without stopping because of breathlessness or severe discomfort.
- › Bend, kneel or squat to pick something up from the floor and straighten up again, or get in and out of a standard sedan car.

Communicating – you can't do one of these:

- › Speak in your first language so that you're understood in a quiet room, or hear (with or without a hearing aid or other aid) an instruction given in a normal voice in your first language in a quiet room.
- › Understand a simple message in your first language and pass on that message to another person.

Vision

Even if you're wearing glasses or contact lenses, you can't read ordinary newsprint and pass the standard eyesight test for a car licence.

Lifting

You can't lift, carry or move objects weighing 5 kilograms with your hands even if you use both hands together.

Manual dexterity

You can't use your hands or fingers to handle small objects with precision (such as picking up a coin, fastening shoelaces or buttons, using cutlery, or using a pen or keyboard to write a short note).

What gets paid if you're totally and permanently disabled?

If you're eligible for a payment you're entitled to:

- › your TPD cover (on the date confirmed by the Insurer), plus
- › the early release of your super account balance.

The Insurer will assess your eligibility to receive a TPD benefit and make the decision on your claim.

AustralianSuper will assess your eligibility for the release of your TPD benefit and an early release of your super.

What gets paid if you die?

See page 34 to find out what gets paid and who it can be paid to.

Claiming a terminal illness benefit payment

You'll be able to apply for a terminal illness benefit payment if your Death or TPD cover is current and:

- › two of your treating doctors (one must specialise in your condition) believe that despite reasonable medical treatment for your condition, your life expectancy is less than 24 months from the date of their written certification*, and
- › it's been less than 24 months since the medical certificates were provided.

What gets paid if you have a terminal illness?

If you're eligible for a payment you're entitled to:

- › the greater of your Death or TPD cover, plus
- › the early release of your super account balance.

The Insurer will assess your eligibility to receive a terminal illness benefit and make the decision on your claim.

AustralianSuper will assess your eligibility for an early release of your super.

If you have a terminal illness and don't have insurance, you can still apply for the early release of your super if you're eligible.

Do you have Income Protection?

You may choose to continue working even if you've claimed your terminal illness benefit. But if the medical condition that your terminal illness benefit was paid for causes you to stop work within 24 months you may also be able to claim an Income Protection benefit payment if you have cover. This applies even if your account was closed when you claimed your terminal illness benefit.

The waiting period for your Income Protection benefit may still apply, be reduced or waived. The time between your written certification and the date you stopped work will count towards your waiting period.

Call us on **1300 667 387** for more information or to check if you can make a claim.

Investment of insured benefits

From the date we receive the insured benefit from the Insurer and until it's paid to you or your beneficiaries, the insured component of the benefit is invested in a low risk investment option. The account balance component of any benefit remains invested in the options you've chosen.

* The medical certificates must be dated prior to your date of death (if applicable). If you are not eligible for a terminal illness benefit payment, the policy may allow for an assessment of a death claim or a posthumous TPD claim.

Call us on **1300 667 387** to make a claim.

You can also download our fact sheets at australiansuper.com/InsuranceClaim



Nominate your
beneficiaries



Deciding who will receive your super and insurance money if the worst happens is an important decision for you.

Who can be nominated?

You can nominate these people:

- › a spouse (including de facto and same-sex)
- › children of any age (including adopted and step-children)
- › interdependants (someone who lives with you and shares a close personal relationship where one or both of you provide for the financial and domestic support and personal care of the other)
- › other financial dependants (such as someone who relies on you financially)
- › your legal personal representative (who will be the executor or administrator of your estate).

Special conditions for children

Children aged between 18 and 25, who are financially dependent on you, may choose to receive your benefit as regular income payments until they reach 25 (unless your account runs out earlier). The remaining account balance will be paid out to them when they turn 25. If your child is permanently disabled, they may continue to receive regular payments until the money runs out, regardless of their age. Beneficiaries should consider seeking financial advice before making a decision.

What's paid if you die?

If you die, the amount payable to your dependants, nominated beneficiaries, or legal personal representatives (executors of your estate) is made up of:

- › your super account balance. This may include super contributions made by your employer or by you, and any amounts rolled over from other super funds (less any appropriate charges and taxes), and
- › any insurance amount which may be payable, the amount of which depends on your level of insurance cover with us and your age at the time of your death.

Our responsibility

When a member dies, we have a responsibility to pay out the member's account balance to the person or people entitled to it. We decide who to pay by following legislative guidelines and the AustralianSuper Trust Deed. We must decide who receives a payment within strict legal guidelines even if the decision is an unpopular one.

Decide what happens to your money

You have two options when deciding what happens to your money.

Non-binding nomination

A non-binding nomination isn't legally binding. We (AustralianSuper) are legally responsible for deciding who to make payments to after your death and must follow the laws about this. We'll consider all nominated beneficiaries, but we're not bound by the nominations if we decide we have an obligation under our Trust Deed and current legislation to pay someone else.

To make a non-binding nomination log into your account at australiansuper.com. You can change your nominations anytime.

Binding nomination

With binding nominations, you provide formal written direction to AustralianSuper to tell us who you want your account balance and death benefit paid to. As long as it's valid, your nomination is legally binding and we must follow it. This means that we must pay the people nominated as long as they qualify as a beneficiary – see list opposite.

A correctly completed binding nomination comes into effect from the date we accept it and expires three years from the date you sign the form. The expiry date of your binding nomination is shown on your member statement and we'll also send you a reminder before your nomination expires.

You can set up or change your binding nomination anytime. You'll need to complete a valid *Binding death nomination* form available at australiansuper.com/forms

What if my nomination is invalid?

If your binding nomination is invalid we'll consider your wishes but use our discretion when paying out your account balance. Examples of an invalid nomination include:

- › your nomination was made more than three years ago
- › your form was not correctly signed and witnessed
- › any of the people nominated dies before you do
- › the individuals nominated no longer qualify as your dependants at the time of your death.

Changing jobs? Take AustralianSuper with you

Take your AustralianSuper account with you
to your next job and stay covered.



Changing jobs

Usually your Select employer will let us know when your employment with them has ended. This may mean that your super account and insurance arrangements with us change a little. It'll depend on if you have a new employer and if you do, how your new employer is set up with us.

Here's some general information about what happens to your super account and insurance when you leave your Select employer.

Starting a new job

When you start your new job, you can tell your employer where to pay your super*. All you have to do is complete the *Pay my super into AustralianSuper* form and give it to your new employer. It's available at australiansuper.com/PayMySuper or you can log into your account for a pre-filled form.

It's also a good time to check whether you're eligible for a different individual work rating. Your work rating is one of the factors that determines how much you pay for your cover.

See page 12 for more information about work ratings.

If your employer paid for your basic cover and you haven't turned 25 and/or your super balance hasn't reached \$6,000

- › Your cover may be removed unless you tell us you want to keep it. We'll write to you if this happens.
- › If you want to keep your cover, you'll need to complete the form we send you with your letter and return it to us within 30 days from the date of the letter. Any cover you choose to keep will be fixed cover.
- › If you don't return the form within the required time, your cover will be removed as at the date you were no longer eligible for AustralianSuper Select (the date you left your employer). You will only get basic cover within AustralianSuper Plan when you're eligible. This may be higher or lower than the cover you had previously.
- › You'll pay the cost of your total cover and administration fees.
- › The cost of your cover will be based on the amount of cover you have and your individual work rating. If you've never applied to change your individual work rating it will be Blue Collar.
- › Costs will be deducted from your super account monthly from the day after your termination date, or earlier if you leave the fund.

If we don't know who your new employer is or they're not a Select employer

- › Your account will move across from Select to our AustralianSuper plan – you'll keep your member number.
- › If you have Death and/or TPD cover, you'll keep the same amount of cover you had and your cover design will change to fixed cover. We'll write to you when this happens.
- › If you have Income Protection, you'll keep the same amount of cover you had and your cover design will change to fixed cover. If your waiting period was 90 days, it will change to 60 days.
- › You'll pay for the cost of all of your cover and costs will be deducted from your super account monthly from the day after your termination date.
- › Your individual work rating will be used to calculate the cost of your cover. If you've never applied to change your individual work rating, it will be Blue Collar.

The cost of your cover is based on your age, level of cover and your individual work rating.

You can apply to change your individual work rating anytime (see page 12 for more details).

If your new employer is also with Select

If we're notified that your new employer is with Select, we'll move your account to your new Select employer and write to you about your insurance arrangements and options.

* You should check the fees, charges and insurance of your employer's super fund before making a decision about AustralianSuper.

Useful things to know

Words and terms used

Accident

Means bodily injury caused solely and directly by accidental, external and visible means, independent of any other cause.

Active employment

Means you're:

- › employed or self-employed, and
- › capable of doing the normal duties of your job for at least 30 hours a week (even if you're not working 30 hours a week).

If you make a claim, active employment may be checked by the Insurer to determine if you had full cover or limited cover on the date of disablement.

Benefit payment period

This is the maximum time benefits may be paid if you're temporarily unable to work due to illness or injury.

Employer super contributions

These are super contributions that your employer pays into your account. They include:

- › Superannuation Guarantee contributions
- › additional employer contributions, and
- › salary sacrifice contributions.

Income producing duty

An income producing duty is a duty that is part of your usual occupation, which generates 20% or more of your pre-disability income. You won't be considered unable to perform an income producing duty if you refuse to accept:

- › any reasonable omission, modification or substitution of that duty, or
- › the use of any appropriate assistive aids that would enable you to perform that duty.

Partial disability

To receive a partial disability benefit you must be unable to perform at least one income producing duty, but:

- › you're able to perform at least one other income producing duty of your usual occupation, or
- › you've returned to work in your own occupation, or
- › you're working in another occupation.

You must also meet each of the following requirements:

- › you've been totally disabled for the first 14 days of your waiting period
- › you're earning, or only capable of earning, a monthly income that is less than your pre-disability income, and
- › you're under the regular care of, and following the advice and treatment of, a medical practitioner.*

Premium

A premium is the sum of money paid periodically, to purchase and maintain insurance cover in AustralianSuper.

Pre-disability income

Pre-disability income is calculated differently for business owners, employees, and the unemployed.

Business owners

Pre-disability income means your salary for the 12 months immediately before the date of disablement divided by 12. See Salary definition below for Business owners.

You may need to refer to the pre-disability income definition for Employees if you are also an employee. Where applicable, your pre-disability income will be the combined total under both definitions.

Employees

Pre-disability income means your monthly salary immediately before the date of disablement. Monthly salary for casual employees is the lower of the average of your previous 12 months earnings or the period since you last commenced employment. See Salary definition below for Employees.

Unemployed

If you're unemployed on the date you become disabled, your pre-disability income will be based on the average of your total earnings in the previous 12 months.

Salary

Salary is calculated differently for business owners and employees. Check if there is a specific definition of salary that applies to your plan in the *AustralianSuper Select* booklet for your employer.

Business owners

If you own all or part of a business in which you perform your regular occupation, the profits and losses of the business are taken into consideration when calculating your salary. Salary means:

- › the annual amount earned by that business as a direct result of your personal exertion (before tax),
- › less your share of business expenses

You may need to refer to the salary definition for Employees if you are also an employee. Where applicable, your salary will be the combined total under both definitions.

* For mental health conditions the treating practitioner must be a registered psychiatrist.

Employees

If you're employed on a permanent or casual basis or work as a contractor, salary means the sum of:

- › the annual before-tax salary earned by you from all regular occupations (excluding super contributions of 10% or less),
- › performance related bonuses and commissions, (averaged over the previous three years or the period that you've been receiving these payments, whichever is shorter),
- › overtime payments and shift allowances (averaged over the previous 12 months or period of employment, whichever is shorter), and
- › the value of fringe benefits you have received under a salary sacrifice arrangement that you will benefit from for at least six months from the date that the salary you have sacrificed would have been paid.

Total disability

To receive a total disability benefit you must:

- › be totally unable to perform all income producing duties of your usual occupation
- › be under the regular care of, and following the advice and treatment of, a medical practitioner,* and
- › not be working in any occupation (paid or unpaid).

Unemployed (for the purpose of claiming a TPD benefit)

Unemployed means, unless you're on employer approved leave, you have:

- › not worked expecting to receive an income, and
- › not received any income from paid work, regardless of whether you were available to work or look for work.

Waiting period

This is the minimum time you must wait before you'll start receiving an Income Protection benefit payment (as long as you're eligible). Payments are made monthly (one month in arrears).

AustralianSuper Select booklet

Your employer has arranged an insurance plan with AustralianSuper for their employees. The *AustralianSuper Select* booklet for your employer contains all the specific details of this plan.

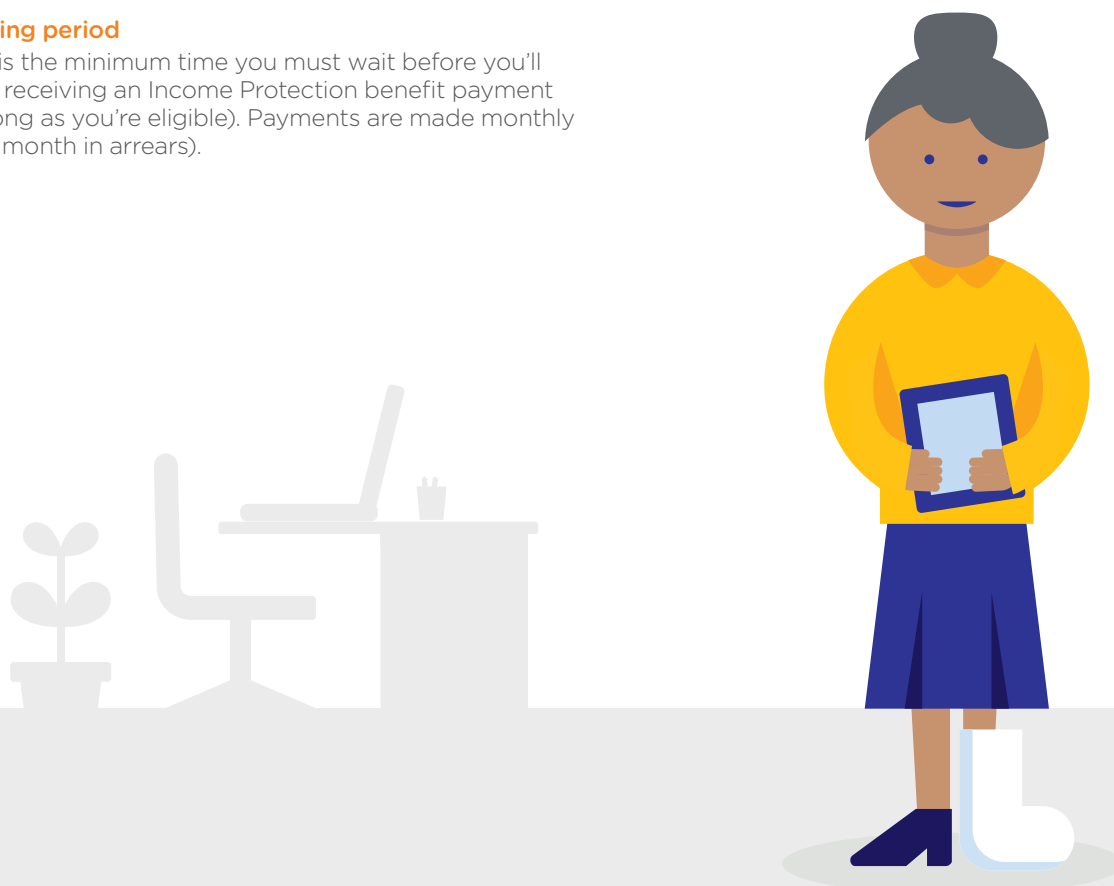
The booklet includes information about:

- › who pays for your cover and when
- › the types of cover available to you
- › your basic cover design and when it ends
- › your category work rating
- › the weekly cost of your cover
- › other things you should know about your cover.

Visit australiansuper.com/select to find a copy of your employer booklet as well as the most recent version of the AustralianSuper Select Product Disclosure Statement and *Insurance in your super* guide.

You can also find the following forms:

- › Change your insurance
- › Application for Life Event insurance cover
- › Insurance transfer
- › Change your individual work rating
- › Increase your Income Protection after a salary increase
- › Declaration of commencing/ceasing a de facto relationship.



Choose the cover that's
right for you.

We have insurance options
to help you protect your
tomorrow.

Find out more.

Call

1300 300 273

8am to 8pm AEST/AEDT weekdays

Visit

australiansuper.com

Mail

GPO Box 1901

Melbourne VIC 3001



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