Global Reporting Initiative (GRI)

Australian Super's 2016-17 Annual Report draws upon the guidance provided in the Core Option of the Global Reporting Initiative (GRI) G4 Framework for sustainability reporting.

The GRI guidelines provide a global framework widely used as an international reference for the disclosure of an organisation's approach to governance as well as its environmental, social and economic performance and impact. Since 2010-11, AustralianSuper has been using the GRI sustainability reporting guidelines to inform the governance environmental, social and economic components of its annual reports.

Our Stakeholders

To achieve our goals for members we work with a wide range of stakeholders.

Key stakeholders have been identified based on an assessment of the interest in and influence they have over our organisation. Our approach to stakeholder relationships and engagement puts AustralianSuper members at the centre of everything we do. The relationships we have with stakeholder organisations, especially unions and business groups, are essential and provide an important conduit for member communications and education. The annual report aims to provide information to meet the needs of these groups which include:

| Key stakeholder groups | Key issues of concern | Methods of engagement |
|--|---|--|
| Members | Investment Performance Fees Net investment returns Products and services | Website Mobile app Social media Advertising eMail Face-to-face meetings Phone Seminars, webinars, member briefings Surveys Written communication e.g. statements Media |
| Potential members | Investment Performance Fees Net investment returns Products and services | Website Social media Advertising Media |
| Unions Business groups | Governance Returns to members Accountability | eMail Face-to-face meetings Phone Website information |
| Investment managers | Investment Performance Asset growth Investment processes and approach | eMail Face-to-face meetings Phone Website information |
| Current and potential businesses | Investment Performance Governance Servicing and administration | eMail Face-to-face meetings Phone Website information |
| Advisers | Investment Performance Governance Servicing and administration Fees Products and services | Website Social media eMail Face-to-face meetings Phone Seminars, webinars Written communication |



Our Stakeholders (cont.)

| Government and regulators | Investment performance Governance Transparency | eMail Face-to-face meetings Phone Written communications e.g. submissions |
|---------------------------|--|--|
| Staff | Diversity and inclusion Culture and values Performance | Face to face meetings, conferences Surveys eMail Intranet Written communication Briefings |
| Media | Changing regulatory environment Transparency Investment performance Fees Products and services | Face to face meetings eMail Website information |
| Industry associations | Investment performance Governance Policy positions | Face to face meetings eMail Website information Participation in industry working groups |

A range of stakeholder interviews with representatives from these groups was undertaken as part of the approach to determine what issues stakeholders considered material in relation to the Fund. This engagement helped to shape the content of the annual report and to ensure that AustralianSuper communicates on matters relevant to internal and external stakeholders.

Our material issues

The process to define report content is underpinned by the concept of materiality, the threshold at which issues become sufficiently important that they should be included in an organisation's public reporting. The GRI G4 Financial Services Sector Guidance, the United Nations Sustainable Development Goals (SDGs) and the Principles for Responsible Investment (PRI) were also considered when determining material issues.

The material issues identified for the AustralianSuper 2016-17 annual report include:

- > Returns to members
- > Changing regulatory environment / policy reform
- > Enabling a prosperous retirement
- > Digital technology / innovation
- > Member satisfaction
- Composition of governance body
- > Diversity of investment/asset portfolio

- Investment risk and opportunities from climate change
- > Risk of bribery and corruption
- > Economic impacts outside of AustralianSuper
- > Active ownership
- > Infrastructure investment
- > Gender pay gap

These issues are material for AustralianSuper, both within our operational boundary in terms of how they impact our governance and management structures and also outside of our operational boundary where the impact and value affects stakeholders, particularly our members.



GRI G4 Content Index

| General Standard Disclosures | Page Number (or Link) | External Assurance | | |
|---------------------------------|---|-----------------------|--|--|
| Strategy and analysis | | | | |
| G4-1 | Welcome, p.6-7 & How we work, p.11 | No | | |
| Organisational pro | file | | | |
| G4-3 | About AustralianSuper, p.10 | No | | |
| G4-4 | About AustralianSuper, p.10 and Investment Performance, p.28 - 35 | No | | |
| G4-5 | Board of Directors, p.38 | No | | |
| G4-6 | About AustralianSuper, p.10 and Board of Directors, p.38 | No | | |
| G4-7 | Board of Directors, p.38 | No | | |
| G4-8 | About AustralianSuper, p.10 and Investment Performance, p28 - 35. | No | | |
| G4-9 | People and culture, p.44 - 46 and Financial Statements, p.52-53 | No | | |
| G4-10 | People and culture, p.44 - 46 | No | | |
| G4-11 | Not reported | No | | |
| G4-12 | Active ownership, p. 23 | No | | |
| G4-13 | No change | No | | |
| G4-14 | Active ownership, p. 23 | No | | |
| G4-15 | Active ownership, p. 23 | No | | |
| G4-16 | Active ownership, p. 23 | No | | |
| Identified material | aspects and boundaries | | | |
| G4-17 | 2017 Audited Financial Statements: https://www.australiansuper.com/about-us | No | | |
| G4-18 | About this Report p.4 and 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-19 | 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-20 | Not reported | No | | |
| G4-21 | Not reported | No | | |
| G4-22 | No restatements | No | | |
| G4-23 | No change | No | | |
| Stakeholder engagement | | | | |
| G4-24 | 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-25 | 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-26 | Not reported | No | | |
| G4-27 | Not reported | No | | |
| Report profile | | | | |
| G4-28 | About this Report p.4 and 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-29 | About this Report p.4 and 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-30 | About this Report p.4 and 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-31 | About this Report p.4 | No | | |
| G4-32 | About this Report p.4 and 2017 Sustainability Reporting Supplement: <u>https://www.australiansuper.com/about-us</u> | No | | |
| G4-33 | Board of Directors, p.38 | No | | |
| Governance | | | | |
| G4-34 | About AustralianSuper, p.7, The AustralianSuper Board, p.26-30 | No | | |
| Ethics and integrit | У | | | |
| G4-56 | Welcome, p. 6-7 & How we work, p. 11 | No | | |





Specific Standard Disclosures

| DMA and Indicators | Page Number (or Link) | ldentified Omission(s) | Reason(s) for Omission(s) | External Assurance |
|-----------------------------------|--|---|--|------------------------------------|
| Category: Econo | mic | | | |
| Aspect: Economic | performance | | | |
| G4-DMA | Welcome, p. 6-7, About AustralianSuper, p. 10 & How we work, p. 11 & 2017 Audited Financial Statements: <u>https://www.</u> australiansuper.com/about-us | | | No |
| G4-EC1 | Remuneration, p. 50-51 and Financial Statements, p. 52-54 & 2017 Audited Financial Statements: <u>https://www.</u> <u>australiansuper.com/about-us</u> | Community investment | This Information is currently unavailable. | Yes for financial statements |
| G4-EC2 | Active Ownership, p.22 and Strategic Asset Allocation, P. 32 | Specific risks not reported. | This Information is currently unavailable. | No |
| Aspect: Indirect Economic Impacts | | | | |
| G4-DMA | How we work, p. 11 | | | No |
| G4-EC7 | How we work, p. 11 | Current or expected impacts on communities and local economies not reported. | The information is currently unavailable. | No |

Category: Social

Sub-Category: Labor Practices And Decent Work

| Aspect: Employment | | | | | |
|--------------------|---|---|---|----|--|
| G4-DMA | People and culture, p. 44-45 | | | No | |
| G4-LA1 | People and culture, p. 46 | | | No | |
| G4-LA3 | Our people, p.32 and https://www.wgea.gov.au | Return to work by gender and retention by gender | The information is currently unavailable. | Νο | |

| Aspect: Diversity and equal opportunity | | | | |
|--|--|-----------------------|--|----|
| G4-DMA | Active ownership, p. 22-23 and People and culture, p. 44-45 | | | No |
| G4-LA12 | People and culture, p. 46 | Other minority groups | The information is currently unavailable. | No |
| Aspect: Equal Remuneration for Men and Women | | | | |
| G4-DMA | People and culture, p. 44-45 | | | No |
| G4-LA13 | Not reported | | This information is subject to competitive confidentiality constraints. | No |

Sub-Category: Society

| Aspect: Anti-corruption | | | | |
|-------------------------|------------------------|--|----|--|
| G4-DMA | Managing risk, p. 16 | | No | |
| G4-SO3 | Not reported | This information is subject to competitive confidentiality constraints. | No | |
| Aspect: Complia | ance | | | |
| G4-DMA | Managing risk, p. 16 | | No | |
| G4-SO8 | Inside back page, p.54 | | No | |



Category: Social (cont.)

Sub-Category: Product Responsibility

| Aspect: Product and service labeling | | | | |
|--|--------------------------------------|--|--|----|
| G4-DMA | Welcome, p. 3, Member services, p.11 | | | No |
| G4-PR5 | Not reported | Results of member satisfaction surveys | This information is subject to competitive confidentiality constraints. | No |
| Aspect: Customer | privacy | | | |
| G4-DMA | Managing risk, p. 16 | Specific risk management approaches relating to customer privacy | This information is subject to competitive confidentiality constraints. | No |
| G4-PR8 | Inside back page, p.54 | | | No |
| Aspect: Compliand | ce | | | |
| G4-DMA | Managing risk, p. 16 | Specific risk management approaches relating to customer privacy | This information is subject to competitive confidentiality constraints. | No |
| G4-PR9 | Inside back page, p.54 | | | No |
| Financial Services Sector Specific Aspect: Product Portfolio | | | | |
| G4-DMA | Managing risk, p. 16 | Specific risk management approaches relating to customer privacy | This information is subject to competitive confidentiality constraints. | No |
| G4-PR9 | Inside back page, p.54 | | | No |

Financial Services Sector Guidance Disclosures

| DMA and Indicators | Page Number (or Link) | ldentified Omission(s) | Reason(s) for Omission(s) | External Assurance |
|-----------------------|---|--|---|-----------------------|
| Sector specific asp | pect: Product portfolio | | | |
| G4-DMA | Delivering a better net result, p. 21 and Active ownership, p.22-25 | | | No |
| G4-FS6 | Major shareholdings and total fund exposure, p. 34 and Global Shares, p. 35 | | | No |
| Sector specific asp | pect: Active ownership | | | |
| G4-DMA | Active Ownership, p.22-23 | | | No |
| FS10 | Active Ownership, p.22-23 | The percentage of companies held in the institution's portfolio with which the reporting organisation has engaged on environmental or social issues. | The information is currently unavailable. | No |
| FS11 | Active Ownership, p.22-23 | Percentage of assets subject to positive and negative environmental or social screening not reported. | The information is currently unavailable. | No |

